

June 2012



This publication is provided jointly from the WIA Local Workforce Investment Boards representing Maricopa County and the City of Phoenix.

Previous editions of Items of Note are available online here.

## **INSIDE THIS EDITION**

- MWC/PWC approach 50 operational Access Points
- Jobs seeking people
- Workforce Literacy Center added as part of branch's \$1.65M, 9-month renovation
- A new precision manufacturing apprenticeship, AZPMAP, rolls out
- MWC Employer Seminars offer industry information to job seekers
- Workforce presence at Ben Quayle's Foreclosure Prevention Workshop





Two individuals benefitting from BPI/Weatherization training provided by the State Energy Sector Partnership (SESP) are saving their small, struggling construction company by providing new services! — "Our business is going well. Since our name was listed as a HPwES contractor on the utility websites and since our website launched (www.ileangreen.com) and with referrals, we have scheduled 2-3 home energy audits per week on top of the other work we have as a general contractor/electrician. We are finding that we would like to take the opportunities available at MCWC to further our knowledge in solar install and wind...but we just need to find the time ② As always, thank you for all that you do; you and your colleagues!"

#### **FACTS & FIGURES**

**MWC/PWC approach 50 operational Access Points!** Forty-nine Access Points are making it possible for job seekers to gain support and resource to look for jobs closer to their homes, with assistance from individuals trained by MWC and PWC to provide assistance similar to those offered at the local One-Stop Centers.

## **NEWS & MEDIA**

<u>Jobs seeking people</u> By Melissa Blasius, NBC/12 News at 6 (6/1/12)





Employers find job seekers are qualified for their job openings.

#### Submitted by:

Greta Suda, Chair, MWC Advocacy Task Force Director of Talent Alliance Residential Company

#### On behalf of: MWC Board Members

Tina Huff, Executive Director Human Resources, Pro's Ranch Markets

Rodney Pack, Program Manager Arizona Pipe Trades Joint Apprenticeship

Benjamin Serio , Human Resources Manager Amazon.com

Shellie Frey, Human Resources Manager Lowe's

Patrick Burkhart, Assistant Director Maricopa County Human Services Department Workforce Development Division

## On Behalf of PWC Board Members

Brad Taft, Owner Taft Resource Group

Joel Millman, Coordinator AZDES, Mature Worker Program

Traci Gruenberger, Vice President for Development and Operations Lutheran Social Services of the Southwest

Cynthia Spell-Tweh, Deputy Director Community and Economic Development Department, City of Phoenix

Collaboratively providing workforce solutions to businesses and individuals throughout Maricopa County.

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Patrick Burkhart, Assistant Director, Maricopa County Human Services Department, Workforce Development Division, operator of Maricopa Workforce Connections, was interviewed for this news segment.

#### **NEWS & MEDIA cont.**

# Phoenix's Ocotillo Library to celebrate reopening

Workforce Literacy Center added as part of branch's \$1.65M, 9-month renovation

By Connie Cone Sexton, The Arizona Republic, (06/08/12)



Excerpt: "Ocotillo librarian Maria Dominguez said the Workforce Literacy Center will assist job seekers with workforce needs by serving as an "ACCESS Point" in partnership with the city-run Phoenix Workforce Connection, which offers help for job seekers. The center helps people with resume writing, interviewing skills and computer use to English as a second language.

"Having the center will help meet the needs of the community, Dominguez said. "A lot of their needs were employment necessities," she said. Many people told her they had never filled out a resume before, never knew how to look for a job, never knew how to interview for a job."

#### **PARTNER ITEMS**

# A new precision manufacturing apprenticeship, AZPMAP, rolls out

On May 30, 2012, City of Phoenix, Business and Workforce Development Staff organized and facilitated an information session to inform staff and community partners of a new precision manufacturing apprenticeship program. The AZ Precision Manufacturing Apprenticeship Program (AzPMAP) is a newly approved registered apprenticeship program through the State of AZ and Department of Labor. The Information Session had three panel members providing information on apprenticeship programs provided by Bob Couse, State Apprenticeship Coordinator, and the AZPMAP, provided by Mark Weathers, owner of Excaliber Precision and PWC Board Member and Rick Hansen, Associate Director of Workforce Development at Maricopa Community College's District office. The session was held at South Mountain Community College, Community Library and the



audience of 56 were from a variety of workforce development agencies.

Since launching in February, eight Employer Seminars have been conducted at MWC's One-Stop Career Centers. The purpose of the seminars is to provide industry and job search information from employers directly to job seekers. The seminars are held in conjunction MWC's Job Clubs the last Monday of each month. Employer guests have included Norwegian Cruise Line, Adecco, Lowe's, Manpower, FBI-Phoenix and the Department of Economic Security. Representatives from Goodwill of Central Arizona, Orbital



Sciences, DIRTT and Intel Corporation are confirmed for June and July seminars. In addition to providing a service to job seekers these events have fostered relationships with area employers and proven successful in engaging private sector Board members in the provision of services to the community.

## **EVENTS & OPPORTUNITIES**

## Workforce presence at Ben Quayle's Foreclosure Prevention Workshop

City of Phoenix Community and Economic Development participated in Congressman Ben Quayle's Foreclosure Prevention Workshop on Thursday, May 24, 2012, from 9:00 am to 4 pm. located at Paradise Valley Community College, 18401 N. 32nd St. Representatives and Underwriters from multiple banks were on hand to answer any questions about foreclosure proceedings and answers to mortgage problems. Kathy Miller from Phoenix Workforce Connection was present to offer information about One-Stop Career Centers and services available for job seekers. Over 60 families were in attendance for the event, every one of them were given some form of assistance and several of them were even given significant mortgage relief on the spot. Not one person walked away thinking that this was a waste of their time and it was all due to the help that everyone offered.



#### Gilbert Career Center

735 N. Gilbert Road, Ste. 134 Gilbert, AZ 85234 Tel: 602/372-9700 TTY: 602/372-9792

West Valley Career Center

1840 N. 95th Ave., Ste. 160 Phoenix, AZ 85037 Tel: 602/372-4200

TTY: 602/372-4261

www.maricopaworkforceconnection.com



# **North Career Center** 9801 N. Seventh St.

Phoenix, AZ 85020 Tel: 602/861-0208

# West Career Center

3406 N. 51st Ave. Phoenix, AZ 85031 Tel: 623/247-3304 TTY: 602/534-5500

## **South Career Center**

4732 S. Central Ave. Phoenix, AZ 85040 Tel: 623/534-4732

www.phoenix.gov/PHXWIN/